

RATE OPTIONS FOR RESIDENTIAL QWEST CUSTOMERS

Flat-Rate Service Option – \$16.73/month with no charge for outgoing local calls. Most customers also pay an additional \$2.81/month for Extended Area Service.

Flat-Rate Option is the best choice for customers whose outgoing local calls exceed 16 hours, 30 minutes per month. Customers accessing the internet via a local dial-up number should choose this option.

Measured Service Option #1

\$9.56/month, plus 1 cent per minute for outgoing local calls. Customers choosing this option do not pay the additional charge for Extended Area Service.

Measured Service Option #1 saves money for customers whose outgoing local calls total less than 2½ hours per month.

Measured Service Option #2

\$11.06/month buys a three-hour block of outgoing local call usage. Outgoing local calls cost 1 cent per minute after that. Customers choosing this option do not pay the additional charge for Extended Area Service.

Measured Service Option #2 saves money for customers whose outgoing local calls total between 2½ hours and 16 hours, 30 minutes per month.

\$14.95 one-time charge to switch from one rate option to another. No charge if you call Qwest within 90 days to switch back to the flat-rate from measured service.

If you sign up for Measured Service (Option 1 or 2), your bill shows a total number of outgoing local call minutes. If you request a listing of individual calls, the charge is 1 cent for each call listed. There is a \$7.50 one-time charge to establish call billing detail.

Customers residing in some exchanges pay zone charges in addition to the base rate for the option they have selected. These zone charges range from \$.25 to \$5.75 per month.

Taxes, Fees, and Surcharges are extra regardless of which plan is chosen.